



The home of
Self Build
Custom Build
& Renovation

NSBRC
National Self Build & Renovation Centre

Covid-19 Guidelines

At **The National Self Build and Renovation Centre (NSBRC)** we offer inspiration, information & impartial advice to people undertaking a Self Build, Renovation or Home Improvement project.

Our visitors can freely walk around our huge (67,000ft²) Visitor Centre, viewing products first-hand, requesting contact from our exhibitor's displays and speaking to our experts at our Helpdesk.

This practical guide outlines the robust, monitored measures the NSBRC are taking to help safeguard our visitors, exhibitors and team of employee-owners during the COVID-19 pandemic.

The measures outlined in this guide are effective immediately until further notice.

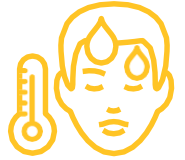
Our measures and procedures are under constant review and updated according to the latest Government guidelines. These guideline were last updated on 20th September 2021.

HELPING YOU STAY SAFE NOW AND IN THE FUTURE

Centre Visit/Bookings

To visit the NSBRC please ensure:

- You are not displaying signs of Covid-19 as defined by the NHS. If you have a temperature, a persistent cough or a change in your sense of taste or smell, please kindly rearrange your visit to another time.
- The vast majority of NSBRC staff and our attendees will have been double-vaccinated.
- Visitors may choose to take a lateral flow test before visiting the NSBRC, but this is not a legal or business requirement, and down to personal choice.



Arrival - Centre Visitors

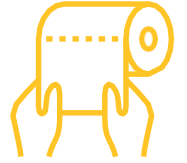
- The NSBRC encourages all visitors to **sanitise their hands**, using the hand sanitiser provided upon entering the building.
- All visitors must enter through the front doors of the Centre and register with our Front of House Team.
- The Reception team will take your temperature upon arrival.
- We encourage visitors to wear masks/face coverings if this makes you feel more comfortable while at the NSBRC, but this is no longer a legal requirement or mandatory.
- NSBRC Staff will not wear masks/face coverings in general, but will be happy to wear one, during interactions with exhibitors/visitors, if requested.



Centre Facilities

- All toilets (Piazza, opposite the Renovation House and upstairs) will be open. Hand basins, soap and hand dryers must be used.
- Caution will need to be taken with only one entrance (entering and exiting). The toilets will be cleaned regularly.
- The Centre has a comprehensive cleaning programme in place, with regular cleaning of all areas, and additional cleaning of high touch-point zones (such as door handles, work surfaces etc.)

If you identify any area you have concerns about, please inform a member of the NSBRC team.



Inside the Centre

- Barcode scanners will continue to be issued to visitors to allow you to gather information from the display stands and exhibits. These will be sanitised before and after use.
- Once your visit is over, please place your barcode scanner in the collection boxes in our reception lobby.
- We encourage visitors to engage in social distancing measures, especially when engaging with people you do not normally come into contact with. There is plenty of space within the NSBRC to allow this.



NSBRC Staff

The NSBRC team are all customer facing. Measures have been put into place to ensure their safety:-

- Staff provided with training on hand hygiene and cough etiquette.
- Hand sanitiser and cleaning solution on all desks.
- All work areas cleaned and sanitised regularly.
- NSBRC Staff will not wear masks/face coverings in general, but will be happy to wear one - during interactions with exhibitors/visitors - if requested.

